

PRE-SALE INFORMATION:

The Financial Sector Union's Group Insurance with Bliwa

This pre-sale information contains brief and general information about the Financial Sector Union's voluntary group insurance with Bliwa Livförsäkring (referred to below as 'Bliwa'). This pre-sale information shows the information that Bliwa is to provide by law before insurance is taken out. You can get the full insurance conditions '*Försäkringsvillkor Finansförbundets gruppförsäkring i Bliwa*' (Insurance Conditions for the Financial Sector Union's Group Insurance with Bliwa) from www.bliwa.se/finansforbundet or order them from Bliwa.

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1. General information about the insurance

The Financial Sector Union's voluntary group insurance with Bliwa provides flexible and affordable insurance protection that supplements the protection that applies according to laws and agreements. The Financial Sector Union's voluntary group insurance includes the following insurance products:

- ▶ Life insurance – death benefit
- ▶ Lump-sum benefit
- ▶ Health insurance
- ▶ Medical invalidity in the event of sickness
- ▶ Critical illness insurance
- ▶ Personal accident insurance
- ▶ Child and pregnancy insurance

The sums insured that you can apply for and the cost of the insurance protection are shown in the application documents, including appendices. New members of the Financial Sector Union are automatically affiliated to insurance cover without application ('automatic enrolment'). You will receive separate information about this in conjunction with you becoming a new member of the Financial Sector Union.

In this pre-sale information a registered partner is equated with a husband/wife and registered partnership with marriage. In this pre-sale information, 'you' means you, as a member of the Financial Sector Union.

2. The various parts of the insurance protection

▶ LIFE INSURANCE – DEATH BENEFIT

This insurance provides insurance against risk and does not include any saving component. 'Child supplement' is also included in your 'life insurance - death benefit'.

You can choose from different levels for the sum insured in the insurance. The different levels are shown in the application documents. It is also shown there how much the insurance costs.

This insurance means that a sum insured will be paid out to your beneficiaries if you die before attaining the age at expiry of the insurance. Further information about beneficiaries is available in Section 3 below.

The insurance applies until the month in which you, as a member of the Financial Sector Union, attain the age of 67. If you are an occupationally active fully paid-up member of the Financial Sector Union after attaining the age of 67, the insurance may apply for at most up to the month in which you attain the age of 70 subject to the precondition that you are still an occupationally active member of the Financial Sector Union.

Option entitlement

Option entitlement is included in the life insurance. The following applies for an option entitlement:

If you are fully capable of working, you are entitled to increase the sum insured by one (1) level in the event of a particular family event and once (1) a year.

The possibility of exercising an option entitlement applies one year from the particular family event having occurred and before the person, to whom the increase relates, attains the age of 60.

The particular family events that afford a right to exercise an option entitlement are if the insured enters into a cohabitation relationship, gets married, has a child entitled to inherit or receives a child with the intention of adopting the child. To exercise your right to an option entitlement, 12 months also must have passed since you last exercised this entitlement. The policyholder (group member) is the person who applies to increase the sum insured.

Child supplement

Insurance protection that covers the death of a child is included in 'child supplement'. If you are covered by 'life insurance – death benefit' and should die during the term of insurance there will be paid, in addition to the sum insured paid out under 'life insurance – death benefit', a sum insured in the amount of SEK 100,000 from the child supplement insurance to each child entitled to inherit who has not attained the age of 18. The child supplement also means that a sum insured will be paid to the insured if the insured's child entitled to inherit under the age of 20 dies during the term of insurance. The sum insured is 1 price base amount. Stillborn children who died after the end of the 22nd week of pregnancy are also equated to 'child entitled to inherit'. Benefit can only be paid once per child, even if the child is a child entitled to inherit of both the group member and the co-insured.

► LUMP-SUM BENEFIT

This insurance provides for the payment of a lump sum if you become incapable of working as a consequence of a sickness or accident during the term of the insurance, subject to the precondition that you have been granted sickness compensation, or similar compensation for permanently reduced capacity to work as a consequence of sickness or accident, of at least 25 per cent by the Swedish Social Insurance Agency or if your work capacity has been impaired for a consecutive period of three years or for a total of three years over a five-year period. If your work capacity has been impaired for three years, it is also required that you have been granted sickness benefit, or similar compensation for reduced capacity to work as a consequence of sickness or accident, of at least 25 per cent by the Swedish Social Insurance Agency for the period. The lump-sum benefit is based on the lowest level of sickness benefit that has applied during 11 of the last 12 months before the right to receive benefits arose. Entitlement to benefits requires you to have been fully capable of working for the last three months before the insurance started to apply or subsequently fully capable of working for at least three consecutive months.

Lump-sum benefit is paid in proportion to the level of work incapacity that the Swedish Social Insurance Agency has assessed you to have. Full lump-sum benefit is paid in the case of full incapacity to work. Three-quarters lump-sum benefit is paid in the case of three quarters incapacity to work, and so on.

The sum insured decreases in pace with your age. The sum insured decreases to 75 percent from the age of 51. The sum insured

decreases to 50 per cent from the age of 60. If you have previously received a partial lump-sum benefit, you may receive an additional lump-sum benefit if your work incapacity increases and if the Swedish Social Insurance Agency decides to grant you a higher level of sickness compensation during the term of the insurance or if you have had a higher level of impaired work capacity for a consecutive period of 12 months and the Swedish Social Insurance Agency has granted a corresponding level of sickness benefit. The lump-sum benefit is then based on the lowest level of sickness benefit that you had for 11 of the last 12 months before the right to receive additional benefits arose. Bliwa takes into account previous payments of lump-sum benefit/advance benefit payment when paying such additional lump-sum benefit. The total lump-sum benefit or advance benefit paid can never exceed the full lump-sum benefit. If the full lump-sum benefit or advance benefit payment has been paid, there is subsequently no right to benefits under this insurance.

You are personally responsible for requesting the payment of lump-sum benefit when you satisfy the conditions to be entitled to benefits.

The insurance applies for at most up to and including the month in which you attain the age of 65.

► HEALTH INSURANCE

Health insurance may entitle you to a monthly benefit in the case of sickness. You, as the insured, must have suffered an incapacity to work and lost income in order to be entitled to a monthly benefit. Bliwa's decision to grant a monthly benefit is based primarily on the assessment of your incapacity to work made by the Swedish Social Insurance Agency. However, Bliwa may make its own assessment of your incapacity to work and consequently make a different decision to the Swedish Social Insurance Agency if there are special reasons to do so. In such a case, the benefit will be based on the incapacity to work that Bliwa has assessed that you have suffered.

Benefits from the health insurance are paid upon a request from you as the insured.

Monthly benefit

The monthly benefit may be paid to you if you have suffered long-term incapacity to work as a consequence of sickness or an accident during the term of the insurance. Your capacity to work must have reduced by at least 25 per cent, in the assessment of the Swedish Social Insurance Agency, in order to receive benefits.

The sums insured for which you can apply and how much the insurance costs are shown in the application documents.

Benefits from the health insurance will be paid out in the same proportion of the sum insured as the level of your incapacity to work.

The benefit from the health insurance is paid after the qualifying period has expired. The length of the qualifying period is three months. Benefits from the insurance will be paid out for as long as your incapacity to work endures and you are receiving sickness benefit from the Swedish Social Insurance Agency, though at most for 60 months. If you attain the age at expiry for the insurance prior to this, which is the age of 67, the payments cease at the same time as the insurance ceases to apply.

If you become incapable of working again and satisfy the requirements for entitlement to benefits, you may be entitled to further compensation under the insurance if benefits have been

paid for the entire benefit period and you are subsequently fully capable of working for more than 12 months.

Overinsurance

Bliwa will never pay benefits as a consequence of incapacity to work at an amount whereby you, as the insured, receive overall an amount exceeding your actual pay after tax. Bliwa will not pay any benefits if you already receive other insurance compensation as a consequence of incapacity to work at a level of benefit that exceeds your actual pay after tax. You are obliged to inform Bliwa about any other insurance benefits or compensation received in conjunction with the claims report/request for payment. If Bliwa does not pay out benefits as a consequence of this rule, Bliwa will repay to you premiums already paid. Premiums can only be repaid for the past 12 months at most.

Option entitlement

The following applies for an option entitlement:

If you are fully capable of working, you are entitled to increase the sum insured by one level in the event of a pay rise and once a year. An option entitlement applies if you apply for an increase within three months from the latest of the following two points in time:

- a) when you became aware of the change in income,
- b) when the new income started to apply.

To exercise your right to an option entitlement, at least 12 months must have passed since you last exercised an option entitlement. The policyholder (group member) is the person who applies to increase the sum insured.

Compensation in the case of preventive sickness benefit

Preventive sickness benefit may be paid to you if you need to refrain from working owing to medical treatment or preventive care.

The right to compensation in the event of preventive sickness benefit from Bliwa applies if the health insurance has been in force for at least 30 days and you have received:

- a treatment plan prepared by a registered physician and complied with this as prescribed by the physician
- and have also received preventive sickness benefit paid out by the Swedish Social Insurance Agency.

Compensation in the case of preventive care from Bliwa is paid as a lump sum. The amount of the compensation is dependent upon the number of occasions of treatment you have undergone in accordance with the following:

- 1 to 5 occasions of treatment – SEK 1,000
- 6 to 10 occasions of treatment – SEK 2,000
- More than 10 occasions of treatment – SEK 3,000

The date of the insurance event is the date of the first payment by the Swedish Social Insurance Agency according to the treatment plan prepared. In order to be able to once again receive compensation as provided for above it is required that at least 12 months have passed without you having had a right to preventive sickness benefit from the Social Insurance Agency.

MEDICAL INVALIDITY IN THE EVENT OF SICKNESS

The insurance 'Medical invalidity in the event of sickness' can provide you, as the insured, with financial compensation if you, during the term of insurance, are affected by sickness that caused

impaired physical or mental functional capacity ('medical invalidity'), and also for scars and other appearance-related consequences of the sickness.

Definition of the term 'sickness'

'Sickness' means a deviation from normal health status that requires health and medical care and is not to be regarded as an accidental injury according to the definition contained in the personal accident insurance; see below. 'Sickness' does not mean a bodily injury caused voluntarily.

Sickness is deemed to have occurred when the insured's physical or mental functional capacity has manifestly deteriorated owing to the sickness.

Important limitations

You cannot receive compensation for sickness, bodily defect or mental illness, or the consequences of such conditions, where the symptoms manifested themselves before the insurance started to apply, even if a diagnosis can only be made after the insurance started to apply. The sum insured for medical invalidity is reduced by 5 percentage points per year from and including the insured having attained the age of 55 unless otherwise shown in the application documents and the insurance statement.

Reservation clauses

The insurance may sometimes be granted subject to a reservation clause if Bliwa receives information about your health whereby the risk of future ill health is so high that Bliwa considers that the insurance could not otherwise be granted. Granting the insurance subject to a reservation clause means that an exemption applies for consequences resulting from the excluded symptom or sickness. In such cases, the reservation clause will be notified by a separate letter that comprises part of your insurance statement.

The insurance applies until the month in which you, as a member of the Financial Sector Union, attain the age of 67. If you are an occupationally active fully paid-up member of the Financial Sector Union after attaining the age of 67, the insurance may apply for at most up to the month in which you attain the age of 70 subject to the precondition that you are still an occupationally active member of the Financial Sector Union.

► CRITICAL ILLNESS INSURANCE

Bliwa's critical illness insurance provides you, as the insured, with entitlement to benefits if you are diagnosed during the term of the insurance with any of the diagnoses listed in the insurance conditions. You may be entitled to benefits in the case of certain kinds of cancer, heart attack, stroke, amyotrophic lateral sclerosis (ALS), Huntington's disease, Alzheimer disease, multiple sclerosis (MS), Parkinson's disease, neuroborreliosis, bacterial meningitis, tick-borne encephalitis (TBE), kidney failure, deafness, blindness, loss of arm or leg, loss of speech and some forms of permanent paralysis. Furthermore, benefits may be paid to you for certain operations such as coronary bypass operation, replacement of an aorta, heart valve surgery and organ transplant. You are entitled to benefits no earlier than seven days after the diagnosis was made or the operation performed.

The critical illness insurance also includes compensation for costs of crisis therapy if you suffer a traumatic condition during the term of insurance as a consequence of a loss occurrence that is indemnifiable under this insurance. You are entitled to no more than ten treatment sessions with a registered psychologist per

injury. The treatment is to be performed in Sweden, commence within one year and be concluded within three years of the loss occurrence. Costs are compensated in the first instance for treatment within the national healthcare service.

Refer to the insurance conditions for a comprehensive description of when the benefit can be paid. The insurance conditions describe, among other things, important limitations to your right to benefits for the above-mentioned diagnoses and operations.

Benefits from critical illness insurance will be paid as a lump sum.

The sums insured from which you can choose and how much the insurance costs are shown in the application documents.

Important limitations

You are not entitled to benefits if any of the diagnoses covered by your entitlement to benefits had already been made before the insurance started to apply. This also applies if you have become sick with the same diagnosis after the insurance started to apply or become sick from a sickness with a medical connection to such diagnosis you were given before the insurance started to apply. If you are undergoing examination for a certain diagnosis at the time of your affiliation to the insurance, you are not entitled to benefits for such a diagnosis even if it is made after the insurance has entered into force. Bliwa will pay benefits for no more than three different diagnoses during the term of the insurance.

The insurance applies until the month in which you, as a member of the Financial Sector Union, attain the age of 67. If you are an occupationally active fully paid-up member of the Financial Sector Union after attaining the age of 67, the insurance may apply for at most up to the month in which you attain the age of 70 subject to the precondition that you are still an occupationally active member of the Financial Sector Union.

► PERSONAL ACCIDENT INSURANCE

Personal accident insurance can provide you with financial benefits if you sustain an accidental injury that results in costs or invalidity. A maximum benefit amount applies for some injuries/costs. Further information about this is available in the insurance conditions. A precondition for entitlement to benefits in the case of an accidental injury is that the injury is so serious that it required treatment within the health services.

The sums insured from which you can choose and how much the insurance costs are shown in the application documents.

Definition of the term 'accident'

All of the following fundamental requirements, among other things, must be satisfied for an event to be regarded as an 'accidental injury' and afford a right to benefits:

- Bodily injury. The event must have resulted in a bodily injury.
- External event. The injury must have been caused by an external event.
- Sudden event. The injury must have occurred suddenly. Therefore an injury that has arisen following overexertion or repetitive movements is not considered to be an accidental injury.
- Involuntariness. The injury must have been sustained involuntarily. Persons who intentionally injure themselves, or who have demonstrated manifest indifference to the risk of getting injured, are not deemed to have suffered an accident.

Accidental injury also includes bodily injury that you have suffered through:

- frostbite, heatstroke, sunstroke, borrelia infection or TBE owing to a tick bite
- rupture of an Achilles tendon or knee-twist injury.

What is not an accident?

An internal injury such as, for instance, a heart attack is not an accident. Nor is bodily injury regarded as an accident if it arose through, for instance:

- overexertion, repetitive movements, stretching, twisting or pathological changes
- dental injury that has arisen as a consequence of chewing or biting
- infection through bacteria, viruses or other contagion, infection or poisoning through food or drink or hypersensitivity reaction
- use of medicinal preparations, operations, treatment or examinations that have not resulted from an accidental injury covered by this insurance
- nuclear explosion or radiation (nuclear reaction).

Benefits under personal accident insurance

In the case of accidental injury, the insurance can cover medical costs and costs for dental injuries, travelling costs, additional costs, costs for rehabilitation and aids and also costs for crisis therapy. The insurance may pay invalidity benefits (financial or medical) and compensation for pain and suffering, scars and other appearance-related consequences of the injury. Furthermore, the insurance includes death benefit. The applicable benefit amounts, limitations to amounts and other limitations are shown in Bliwa's full insurance conditions and also in the application documents.

Important limitations to the personal accident insurance

Benefits are only paid for direct consequences of an accidental injury. Personal accident insurance does not provide benefits for lost income from work. Benefits are not provided for deterioration of health status after the accident owing to a bodily defect that was either pre-existing at the time of the accident or subsequently arose and is unconnected to the accidental injury.

The insurance only compensates necessary and reasonable costs that arose as a consequence of the accidental injury. If the costs should be compensated through some other party according to, for instance, law or collective agreement, Bliwa will not compensate the same costs. The same applies for costs that have been compensated through other insurance. This applies regardless of whether compensation has been paid according to a standardised model or against original receipts. There are limitations to your right to benefits if an accident occurred outside your place of residence or abroad. Costs are only compensated if they can be verified by a receipt or similar certificate. Compensation is never paid for costs that arise after the final medical invalidity benefit has been determined.

The insurance applies until the month in which you, as a member of the Financial Sector Union, attain the age of 67. If you are an occupationally active fully paid-up member of the Financial Sector Union after attaining the age of 67, the insurance may apply for at most up to the month in which you attain the age of 70 subject to the precondition that you are still an occupationally active member of the Financial Sector Union.

► CHILD AND PREGNANCY INSURANCE

Pregnancy insurance together with accident and health insurance for children and young people

The insurance provides financial protection during pregnancy and also in the event of a child's sickness and accident.

Child insurance applies to the child for whom the insurance has been taken out. You, as the group member, must thus take out child insurance for each child you want to be covered by the insurance. New insurance should be taken out in the event of a new pregnancy even if a group member already has a child insured under child insurance with Bliwa.

Child insurance may be taken out at two different levels: Basic and Premium Extra. The difference between the two levels is shown below under 'Important limitations to child insurance'. Regardless of the level of the child insurance taken out, pregnancy insurance applies with the same scope as described below. However, the sum insured for critical illness benefit in pregnancy insurance is dependent on the scope of child insurance taken out. The same levels apply for both pregnancy insurance and child insurance. The sum insured is one price base amount if the Basic Level has been taken out and three price base amounts if Premium Extra Level has been taken out.

For pregnancy insurance in child insurance to apply, the insurance must be taken out before the 36th week of pregnancy. Children and young people who have not attained the age of 25 may be insured under child insurance. Pregnancy insurance can start to apply no earlier than from and including the 10th week of pregnancy for the mother, father and siblings of the unborn child and no earlier than from and including the 23rd week for the unborn child. Pregnancy insurance applies for at most up to and including the date on which the child attained the age of six months. Child insurance enters into force when the child has been born and applies for at most up to and including the end of the month in which the insured attains the age of 25 or the end of the month in which the group member attains the age at expiry for the group insurance.

Compensation is paid from either the pregnancy insurance or the child insurance during the period when the pregnancy insurance and child insurance apply in parallel. Compensation can never be paid from both insurance products for the same injury.

Definition of the term 'accident'

In this insurance, the same definition applies for the term 'accident' as for personal accident insurance; see above.

However, if the insured commits suicide this is treated under this insurance as being an accidental injury.

Definition of the term 'sickness'

'Sickness' means a deviation from normal health status that requires health and medical care and is not to be regarded as an accidental injury as referred to above. Sickness is deemed to have occurred when the insured's physical or mental functional capacity has manifestly deteriorated owing to the sickness. 'Sickness' does not mean a bodily injury caused voluntarily.

Benefits under the pregnancy insurance

In the case of sickness and accidental injury, the insurance may cover medical and travelling costs for the child, costs for crisis therapy, hospital stay for mother and child, and care expenses benefit. In addition, benefits may be provided for critical illness benefit for the child, medical invalidity as a consequence of the child having an accident and also benefit in the event of death.

The applicable benefit amounts, limitations to amounts and other limitations for the insurance are shown in Bliwa's full insurance conditions.

Benefits under the child insurance

In the case of sickness and accidental injury, the insurance may cover medical and travelling costs, costs for rehabilitation and aids, care expenses benefit and costs for crisis therapy. In addition, benefits may be provided in connection with hospital care, benefit in connection with care at home, for certain diagnoses, for scars and other appearance-related consequences of the injury, permanent invalidity (financial and medical).

In the case of accidental injuries, the insurance may also compensate costs for dental injuries and additional costs. The application documents show how much the insurance costs. The applicable benefit amounts, limitations to amounts and other limitations for the insurance are shown in Bliwa's full insurance conditions. A precondition for entitlement to benefits in the case of an accidental injury is that the injury is so serious that it required treatment within the health services.

Important limitations to child insurance

The same limitations apply for child insurance as for personal accident insurance; see above.

Child insurance –Basic Level does not apply for the following sicknesses, impairment or intellectual disabilities – and for the consequences of such conditions:

ICD F00-F99 (for example, ADHD, autism, developmental delay, depression, phobias, eating disorders, etc.).

Child insurance – Premium Extra Level applies without limitations for the diagnoses described above.

Neither Child insurance –Basic Level nor Premium Extra Level can provide benefits for sickness or bodily defect, or its consequences, where the symptoms manifested themselves before the insurance entered into force, even if the diagnosis can only be made after the insurance has entered into force.

Limitations for the first six months of life

If the child is affected by a sickness, the child must have attained the age of six months before the sickness manifested itself for the first time for benefits to be paid from the following components from the child insurance:

- ▶ Care expenses benefit
- ▶ Medical invalidity
- ▶ Financial invalidity.

The need for hospital care is required to have arisen for the first time after the child has attained the age of six months in order to be able to pay compensation under the 'hospital stay' and 'care at home' components. This limitation in respect of hospital care does not apply if the child was previously covered by pregnancy insurance.

Child insurance applies for at most up to and including the month in which the insured child attains the age of 25 or the end of the month in which the group member attains the age at expiry for the group insurance.

3. Common provisions

The provisions shown here apply for all insurance products that have been summarised above, unless otherwise specifically stated.

► INSURER

Bliwa Livförsäkring, ömsesidigt, corporate identity number 502006-6329 ('Bliwa') is the insurer for the insurance products. Bliwa is a mutual insurance company, which means that the company is owned by its policyholders. This means in its turn that the policyholders are entitled to a bonus from the surplus that may arise from Bliwa's operations. Find out more under the heading 'Allocating surpluses and covering losses'. Bliwa is based in Stockholm. Bliwa's insurance activities are subject to the supervision of the Swedish Financial Supervisory Authority (Finansinspektionen), postal address Box 7821, SE-103 97 Stockholm, Sweden. Visiting address: Brunnsgratan 3, Stockholm, Sweden. Email address: finansinspektionen@fi.se. Telephone number +46 (0)8-408 980 00. Website: www.fi.se. Bliwa's marketing is subject to the supervision of the Swedish Consumer Agency (Konsumentverket), postal address Box 48, SE-651 02 Karlstad, Sweden. Visiting address: Tage Erlandergatan 8A. Email address: konsumentverket@konsumentverket.se. Telephone number +46 (0)771-42 33 00. Website: www.ko.se. You can obtain information about Bliwa's financial status from Bliwa's latest adopted annual report. The annual report is available at bliwa.se and can also be ordered by contacting Bliwa.

► THE INSURANCE AGREEMENT

There is a group agreement between the Financial Sector Union and Bliwa that forms the basis of the insurance. The group agreement states, among other things, what is required for a member to be regarded as a group member and be able to apply for insurance with Bliwa. Application documents, health certificates, insurance statement and the full insurance conditions also apply for the insurance. The insurance applies for no more than one year at a time; for new policies, the first term of the insurance runs until the end of the year, i.e. to 31 December of the year in which the insurance was taken out. The insurance will be renewed annually provided neither the insurance nor the group agreement has been terminated at the end of the term of the insurance. New conditions for the insurance may then start to apply. See below under the heading 'Amendment of the insurance conditions'.

► WHO CAN TAKE OUT THE INSURANCE?

You who have not attained the age at expiry for the insurance can apply for insurance if you are a member of the Financial Sector Union (regardless of category of membership), employed within the Financial Sector Union (regardless of the form and scope of employment), and also if you are employed within the Nordic Financial Unions, 802007-0473 (NFU) (regardless of form and scope of employment). You can also take out insurance for your husband/wife or cohabitee.

You can also insure your children or the children or your husband/wife or cohabitee. The sums insured for which you can apply and how much the insurance costs are shown in the application documents.

As a new group member of the Financial Sector Union, you are automatically affiliated through 'automatic enrolment' to certain insurance protection agreed in advance in the group agreement. Separate information about this will be sent to you in conjunction with you becoming a new group member.

A precondition for affiliation to the voluntary group insurance is that the policyholder and the insured are permanently resident in Sweden.

► HEALTH REQUIREMENTS

Those applying for the insurance must satisfy Bliwa's health requirements for Bliwa to be able to grant insurance. These requirements are shown in Bliwa's application documents. Bliwa will conduct a risk assessment to ensure that the insurance protection for which you have applied can be granted.

► WHEN THE INSURANCE STARTS TO APPLY

The insurance starts to apply when Bliwa, or the party nominated by Bliwa, has received your application when you apply using a physical form. In the case of other forms of application, for example via the Internet, the insurance enters into force on the day after the date on which Bliwa received the application. The insurance enters into force subject to the precondition that the insurance can be granted according to Bliwa's health requirements.

► POLICYHOLDER/INSURED

You, as the person taking out the voluntary group insurance, are 'the policyholder'. It is also you who are 'the insured', i.e. the insurance applies in respect of your life and/or your health. However, if you take out insurance for your husband/wife, cohabitee or children, they are also 'an insured', though you are 'the policyholder'.

► BENEFICIARY

The following persons are the beneficiaries of amounts that are to be paid on the grounds of the death of the insured as regards life insurance - death benefit and family protection:

- in the first instance, the insured's husband, wife or cohabitee
- in the second instance, all of the insured's children entitled to inherit
- in the third instance, the insured's heirs.

The insured's estate is the beneficiary of amounts that are to be paid on the grounds of the death of the insured as regards these kinds of insurance: personal accident insurance and child insurance.

For the insurance 'child supplement' the beneficiary is the insured under the life insurance and the children who are entitled to inherit; read more in the insurance conditions.

The insured is entitled to write their own nomination of beneficiary, which should be sent to Bliwa or to the party nominated by Bliwa. A standard form for a separate nomination of beneficiary can be ordered from Bliwa or printed out directly from bliwa.se. The insured is at liberty to choose who should be a beneficiary/beneficiaries by the nomination of beneficiaries. A nomination of beneficiary can be changed at any time. A nomination of beneficiary cannot be amended through a will.

► PREMIUM

The price for the insurance products ('the premium') is calculated and determined by Bliwa for one year at a time and may be adjusted at the end of a year. The development of claims and

distribution of ages among those insured may also influence the future premium. The application documents show what premiums apply.

Premium payment

The premium must be paid by you as the policyholder. If you do not pay the premium, Bliwa is entitled to give notice terminating the insurance, subject to a period of notice of termination of 14 days.

Premium waiver

Premium waiver as a consequence of involuntary unemployment and incapacity to work as a consequence of sickness or an accident is included. This means that the insurance protection applies without the premium having to be paid if you (as a member of the Financial Sector Union) suffer long-term incapacity to work as a consequence of sickness or an accident or if you become involuntarily unemployed. You are then released from the liability to pay premiums for all of the insurance products – those described above and those you have taken out. The insurance conditions contain full information about premium waiver.

► ALTERATION OF SUM INSURED

You can choose from different levels of sum insured for the insurance products. The different levels available are shown in the application documents. You can apply for an alteration of the amount if you would like to increase or reduce a sum insured.

A precondition for increasing the sum insured is that you satisfy the insurance's health requirements.

► WHERE THE INSURANCE APPLIES

Life insurance - death benefit applies worldwide regardless of how long the stay abroad lasted.

Lump-sum benefit, health insurance, critical illness insurance, personal accident insurance, medical invalidity in the event of sickness and child insurance apply for incapacity to work, sickness and accident incurred by the insured when staying in the Nordic countries. These insurance products also cover incapacity to work, sickness and accident that the insured incurs when staying outside the Nordic countries, but only if the stay was for no more than 12 months.

Costs for accident, or sickness under child insurance, that are compensated by separate travel insurance, the travel component of home insurance or under some other insurance, are not compensated under personal accident or child insurance.

Compensation for costs as a result of an accident, or sickness under child insurance, that occurred abroad is dealt with as if the accident or sickness had occurred in Sweden. This means, for instance, that compensation is only paid for health and medical care and pharmaceuticals up to the level of the Swedish high cost protection. The insurance does not compensate costs as a consequence of the homeward transport (repatriation) of the insured. Nor does it compensate treatment costs for dental injuries or other medical costs if the costs arose abroad after the date or time when the homeward journey was originally planned.

Compensation is only paid for costs of care and treatment (personal accident insurance and child insurance) up to the level of the Swedish high cost protection.

► REPORTING AN INSURANCE EVENT

Bliwa should be notified of the occurrence of an insurance event as soon as possible. Reports should be made online via Bliwa's website or on the form provided by Bliwa.

► WHEN THE INSURANCE CEASES

The following applies for the insurance products **life insurance - death benefit, medical invalidity in the event of sickness, critical illness insurance, personal accident insurance**:

The insurance applies until the month in which you, as a member of the Financial Sector Union, attain the age of 67. If you are an occupationally active fully paid-up member of the Financial Sector Union after having attained the age of 67, the insurance may apply for at most up to the month in which you attain the age of 70 subject to the precondition that you are still an occupationally active member of the Financial Sector Union.

The **lump-sum benefit** insurance applies for at most up to and including the month in which the insured group member attains the age of 65.

Health insurance applies for at most up to and including the month in which the insured group member attains the age of 67.

Child insurance applies for at most up to and including the month in which the insured child attains the age of 25 or the end of the month in which the group member attains the age at expiry for the insurance.

- Bliwa is entitled to give notice terminating the insurance if the premium is not paid on time (further information is available under the heading 'Payment of premium') or if you, as the insured, have provided incorrect or incomplete information (further information is available under the heading '**Duty of disclosure and incorrect information**').
- The insurance ceases if the group agreement ceases following notice of termination by the Financial Sector Union or Bliwa.
- The insurance ceases if you are no longer a member of the Financial Sector Union.

Insurance that applies to your husband/wife or cohabitee ceases if your own insurance ceases. The insurance protection for a co-insured husband/wife or cohabitee also ceases if your marriage or cohabitee relationship with the co-insured ceases. However, see below under the heading 'Extended cover protection'.

► EXTENDED COVER PROTECTION

Extended cover protection only applies for those who have been insured under the respective insurance for at least six months when the insurance ceases to apply.

If your insurance ceases to apply owing to you having attained the applicable age at expiry for your group insurance or because you are no longer a member of the Financial Sector Union, you will have continued insurance protection without charge for three months, known as 'extended cover protection'. The same applies for your co-insured husband/wife or cohabitee if your marriage or cohabitee relationship has been dissolved or if you die. In such a case insurance protection continues for three months.

However, extended cover protection does not apply if notice has been given terminating the group agreement completely or partly or

you personally have opted to terminate the insurance but are still a member of the group entitled to insurance in the Financial Sector Union. Nor does your right to extended cover protection apply if you have been granted or can obviously be granted insurance protection of the same kind as before in some other way.

If you have not attained the age at expiry for the insurance

If you have not attained the age at expiry for the insurance during the entire or parts of the period of extended cover protection, the extended cover protection applies with the sum insured that applied immediately preceding the period of extended cover protection.

If you have attained the age at expiry for the insurance

The extended cover protection applies with the following insurance cover if your insurance ceases to apply owing to you having attained the applicable age at expiry for the group insurance or if you attain the age at expiry during the period of extended cover protection:

- ▶ Extended cover protection for life insurance ceases.
- ▶ Extended cover protection for lump-sum benefit ceases.
- ▶ Extended cover protection for health insurance ceases.
- ▶ Extended cover protection for medical invalidity in the event of sickness ceases.
- ▶ Extended cover protection for critical illness insurance ceases.
- ▶ Extended cover protection for personal accident insurance is limited to the scope applicable for accidents in the Financial Sector Union's senior insurance.
- ▶ Extended cover protection for child insurance ceases.

Beneficiary

If you should die during the period of extended cover protection, the sum insured for life insurance will be paid out to the beneficiary/beneficiaries who applied according to the previous group insurance.

▶ CONTINUATION INSURANCE

If notice is given terminating the group agreement between Bliwa and the Financial Sector Union, your insurance will also cease. You will be notified if this occurs. You are then entitled to apply for continuation insurance within three months from the date when your voluntary group insurance ceased. You are also entitled to continuation insurance if you leave the group entitled to insurance for some reason other than having attained the age at expiry for the insurance. However, the right to continuation insurance does not apply if you have been insured under the respective insurance product for less than six months, or if you have chosen to give notice terminating the insurance but remain within the group entitled to insurance (i.e. are still a member of the Financial Sector Union). Nor are you entitled to continuation insurance if you have been granted, or can obviously be granted, insurance protection of the same kind as before in some other way. You may not take out continuation insurance if you have attained the age of 67.

Your co-insured husband/wife or cohabitee is entitled to take out continuation insurance if you die or if their marriage or cohabitee relationship with you ceases. The right to continuation insurance also applies for a co-insured if Bliwa, in the case of voluntary insurance, has given notice terminating the insurance agreement as a result of a delay in paying your premium. A co-insured is also

entitled to take out continuation insurance if your insurance ceases to apply owing to you having attained the age at expiry for the insurance. However, this applies subject to the precondition that the co-insured has not themselves attained the age at expiry.

The continuation insurance starts to apply from and including the date when the extended cover protection under the voluntary group insurance runs out and applies for at most up to and including the end of the year in which you attain the age of 67.

▶ SENIOR INSURANCE

An insured who has been covered by personal accident insurance for at least six months, and who has attained the age at expiry for the insurance, and who is still a member of the Financial Sector Union, will be automatically affiliated to the senior insurance's personal accident insurance through 'automatic enrolment'. This also applies to any co-insured. You who are a member of the Financial Sector Union will receive special information, among other things about the possibility to decline the insurance.

The insurance conditions, sum insured and premiums for senior insurance differ to those for group insurance.

4. Limitations to Bliwa's liability

▶ DUTY OF DISCLOSURE AND INCORRECT INFORMATION

As a policyholder and insured, you have a duty of disclosure and are obliged to provide correct and complete answers to Bliwa's questions. If you have been registered with Bliwa as incapable of working and subsequently return to work, you must immediately notify Bliwa or the party nominated by Bliwa of this. The same applies if benefits from the Swedish Social Insurance Agency start to be paid, are changed or cease. You must also provide information to Bliwa, or to the party nominated by Bliwa, about other circumstances that may affect the right to benefits under the insurance products. If you have provided incorrect or incomplete information this may mean that the insurance does not apply; see the insurance conditions for further details.

▶ OTHER LIMITATIONS TO COVER

The benefit may be reduced if you have induced or aggravated the consequences of an insurance event through gross negligence, with intent or owing to the influence of alcohol. Further information about this is available in the insurance conditions.

- ▶ Bliwa's liability is limited in the case of a state of war, nuclear reaction, act of terrorism and other situations in the nature of *force majeure*, as explained in more detail in the insurance conditions.
- ▶ Certain limitations apply to the insurance for stays outside the Nordic countries; see the insurance conditions for full information.

▶ TAX RULES

All of the insurance products included in the group insurance constitute capital insurance according to the Income Tax Act. This means, among other things, that any sum insured paid by Bliwa as

a result of an insurance event is exempted from income tax and that the premium for the insurance is not tax deductible.

► ALLOCATING SURPLUSES AND COVERING LOSSES

According to the Insurance Business Act (2010:2043) a mutual life insurance company should credit a bonus to the policyholders and other parties entitled to compensation under insurance with an allocation based on the contribution to the surplus by the insurance, unless otherwise provided for by provisions in the insurance agreement or articles of association.

Refer also to the insurance conditions concerning how surpluses or deficits that arise within the insurance business are dealt with.

► AMENDMENT OF THE INSURANCE CONDITIONS

Bliwa is entitled to apply new or amended insurance conditions and also increase or reduce the premium in conjunction with renewal of the insurance. Information about a new premium and new conditions will be provided no later than in conjunction with the renewal of the insurance. Bliwa can also amend the insurance conditions during the term of the insurance. However, this only applies if the amendment is needed owing to the nature of the insurance or owing to some other special circumstance, such as, for instance, amended law, application of law or official regulation.

► TIME LIMIT

A party who wishes to receive insurance compensation or other insurance cover must institute proceedings against Bliwa within ten years from the date when the circumstance in respect of which the insurance agreement affords a right to such cover occurred.

If a party who wishes to have insurance cover has presented a claim to Bliwa within the period prescribed by the first paragraph, the time limit to institute proceedings is always at least six months from when Bliwa has given notice of the final position it has adopted on the claim.

The right to insurance cover will lapse if proceedings are not instituted in accordance with this clause.

► PROCESSING OF PERSONAL DATA

Bliwa protects your personal privacy. All processing of personal data is performed on the basis of applicable legislation, recommendations issued for the industry and Bliwa's internal rules. You can find out more about how Bliwa processes your personal data at www.bliwa.se/personuppgifter. Here you can also find out what rights you have in relation to us. Please contact Bliwa if you would prefer to have this information sent to your home.

► APPLICABLE LAW, ETC.

The insurance is subject to the Insurance Business Act (2010:2043), the Insurance Contracts Act (2005:104) and Swedish law generally. Bliwa provides insurance conditions and all other information in Swedish. Any legal proceedings concerning these conditions or the insurance in some other respect shall take place in Sweden, applying Swedish law.

► COOLING OFF PERIOD

If you have taken out voluntary insurance, you are entitled to withdraw from the insurance agreement ('cooling-off period') within 30 days from the date on which you received the insurance documents and information that the insurance agreement started to apply. You must notify Bliwa if you wish to exercise your cooling-off right. You are also entitled to give notice terminating voluntary insurance at any time. You are always obliged to pay the premium for the period during which the insurance was in force.

► BLIWA'S INSURANCE DISTRIBUTION

Bliwa's insurance may be distributed by Bliwa or another distributor engaged by Bliwa to deal with the distribution. The party distributing the insurance must provide the customer with information about the distribution. For this reason, the following information applies in the event that Bliwa is the insurance distributor.

Name of employee who participated in the distribution

Insurance is normally distributed to natural persons digitally or via a standard form, i.e. without the direct assistance of an employee. Insurance may be distributed to legal persons digitally, via a standard form or by communication with an employee at Bliwa. The name of such employee will be indicated, when applicable, by the insurance agreement or notified separately in conjunction with the conclusion of the agreement.

Advice

Bliwa does not provide insurance advice to private individuals.

Information about remuneration

Remuneration is not payable to Bliwa's employees as a consequence of the distribution of individual insurance agreements.

► IF WE DO NOT AGREE

Reconsideration by Bliwa

You should in the first instance contact Bliwa if you are dissatisfied with Bliwa's decision in order to have the matter reconsidered. A complaint or request for reconsideration must be presented to Bliwa within six months from Bliwa's final notice in the matter. However, if new circumstances occur, Bliwa will reconsider a matter even after this period has expired. Reconsideration is conducted in accordance with Bliwa's guidelines for dealing with complaints applicable at the time. In the first instance we would like you to contact the person who dealt with your matter to have it reconsidered. If you are still dissatisfied with the case officer's decision, you can contact the Complaints Officer who will reconsider your matter free of charge. You can also contact the Complaints Officer or some other instance for dispute resolution in accordance with the following if you are not satisfied with Bliwa's distribution.

Complaints Officer

Bliwa, Klagomålsansvarig (Complaints Officer), Box 13076, SE-103 02 Stockholm, Sweden, klagomalsansvarig@bliwa.se.

The Swedish Consumers' Insurance Bureau

The Swedish Consumers' Insurance Bureau can provide general information and guidance on insurance issues: Konsumenternas försäkringsbyrå, Box 24215, SE-104 51 Stockholm, Sweden. Telephone: +46 (0)200-22 58 00.

Municipal Consumer Advice Officer

The consumer advice officer in your municipality can help consumers with general advice and information.

The Board for Insurance of Persons

The Board for Insurance of Persons only considers matters that involve insurance-medical issues and where the Board therefore needs to have support by a consultant physician: Personförsäkringsnämnden, Box 24067, SE-104 50 Stockholm, Sweden. Telephone: +46 (0)8-522 787 20.

The National Board for Consumer Complaints (ARN)

ARN is a government authority that considers without charge disputes between private individuals and business operators. The Board does not consider disputes relating to amounts of less than SEK 2,000 and does not conduct any medical assessments: Allmänna reklamationsnämnden, Box 174, SE-101 23 Stockholm, Sweden. Telephone: 08-508 860 00.

Judicial review

An insurance dispute can also be considered by a general court. A Swedish district court (*tingsrätt*) is the first instance.

► DO YOU NEED FURTHER INFORMATION?

Please contact the Customer Services Department at Bliwa if you have any further questions.

TELEPHONE

+46 (0)8-696 22 80

Opening hours: Ordinary weekdays, 08.00-17.00.

EMAIL

kund@bliwa.se

WEBSITE

bliwa.se/finansforbundet

MY ACCOUNT

bliwa.se/minasidor